

How to Deal with Angry Parents Quick Reference Guide

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Summary

Whether you're a teacher or an administrator, one of the most stressful (and inevitable) aspects of your job is dealing with angry parents. Keep this eight-page, full-colour quick reference guide handy and you'll always be prepared with strategies that help you keep the emphasis on being proactive rather than reactive.

This resource explains the importance of giving parents what they want and developing a repertoire of approaches for defusing parents. It also addresses ways to assess the parent culture in your school, cultivate the art of straight talk, and deal with problems in a timely manner.

Other Resources

- *Partnering with Parents to Ask the Right Questions: A Powerful Strategy for Strengthening School-Family Partnerships* (117011)
- *The 7 Thinking Hats of Skilled Readers Quick Reference Guide* (LSM1239)
- *Building Literacy Piece by Piece Quick Reference Guide* (LSM1260)